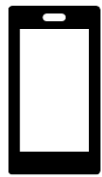


# Lancaster County 211 Traffic Overview



**Total Calls**  
 29  
 +4%\*



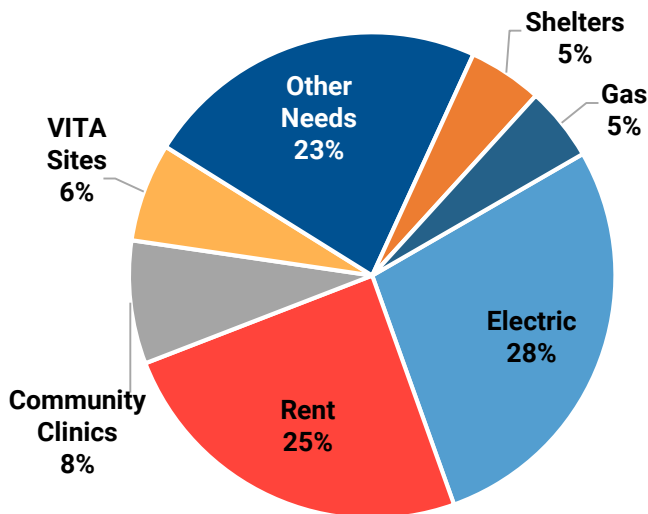
**Total Referrals**  
 61  
 +177%\*



**Website Visits**  
 5,709\*\*  
 -49%\*

## Lancaster County Needs

Based on Apr 2021 referrals



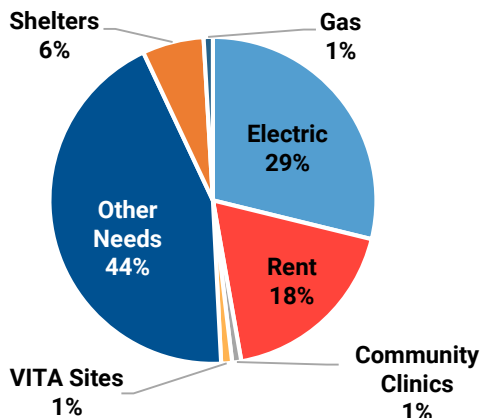
## Top 10 Needs

## Referrals

Electric Assistance	17
Rent Assistance	15
Community Clinics	5
VITA Program Sites	4
Shelters	3
Gas Assistance	3
Public Housing	2
Housing Search	2
Mental Health Evaluation	2
General Legal Aid	2
Other Needs	6

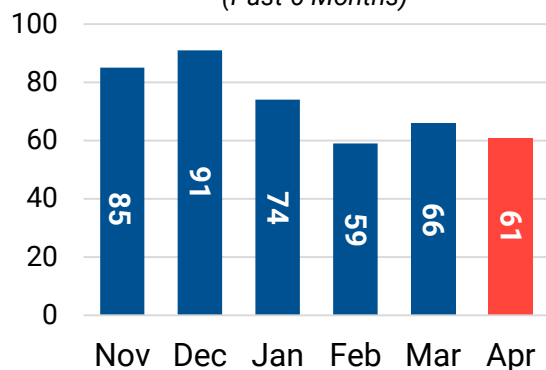
## SC Statewide Needs

Based on Apr 2021 referrals



## Lancaster County Referrals

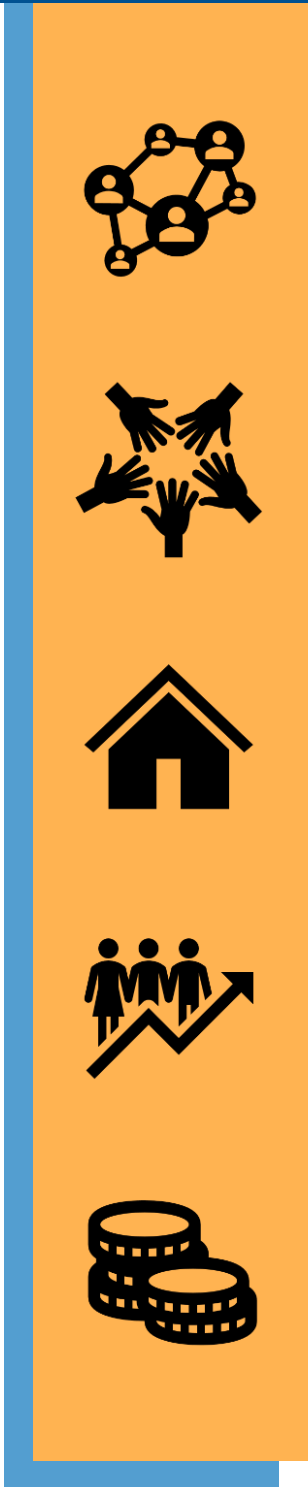
(Past 6 Months)



\* Compared to previous year, same period

\*\*SC statewide total

# Lancaster County 211 Demographic Overview



## Age

Average Age: 43 years  
 Age Range: 10 - 67 years

<b>Gender</b>	<b>Callers</b>	<b>%</b>
Female	11	38%
Male	1	3%
Not Provided	17	59%

<b>Ethnicity</b>	<b>Callers</b>	<b>%</b>
Black/African American	7	24%
Hispanic or Latino	1	3%
Two or More Races	1	3%
Not Provided	20	69%

<b>Household Composition</b>	<b>Callers</b>	<b>%</b>
Single Female	4	14%
Single Female with Children	4	14%
Couple with children	1	3%
Couple without children	1	3%
Single Male with Children	1	3%
Not Provided	18	62%

<b>Education</b>	<b>Callers</b>	<b>%</b>
GED/Highschool	8	28%
Less than GED/High School	3	10%
Bachelor's degree or higher	1	3%
Not Provided	17	59%

<b>Income Brackets</b>	<b>Callers</b>	<b>%</b>
\$1-\$14,999	6	21%
\$15,000-\$24,999	4	14%
No Income	2	7%
Not Provided	17	59%

<b>Employment Status</b>	<b>Callers</b>	<b>%</b>
Unemployed	4	14%
Disabled	2	7%
Employed - Full Time	2	7%
Employed - Part-time	2	7%
Retired	1	3%
Not Provided	18	62%

# Lancaster County Top Providers and Cities



### Top Housing Providers Referrals

Carolina Community Actions	5
HOPE in Lancaster	5
The Salvation Army of Rock Hill	5
Housing Authority of Lancaster	4
Bethel UMC - Men's Shelter - Rock Hill	1
CareConnect USA	1



### Top Utility Providers Referrals

Carolina Community Actions	7
HOPE in Lancaster	7
The Salvation Army of Rock Hill	5
KARE	1



### Top Food Providers Referrals

Rainbow Promise Enterprise	1
----------------------------	---



### Cities Calls Referrals

Lancaster	13	33
Fort Mill	11	17
Kershaw	3	10
Heath Springs	2	1

