

Lancaster County 211 Traffic Overview



Total Calls
34
 -13%*



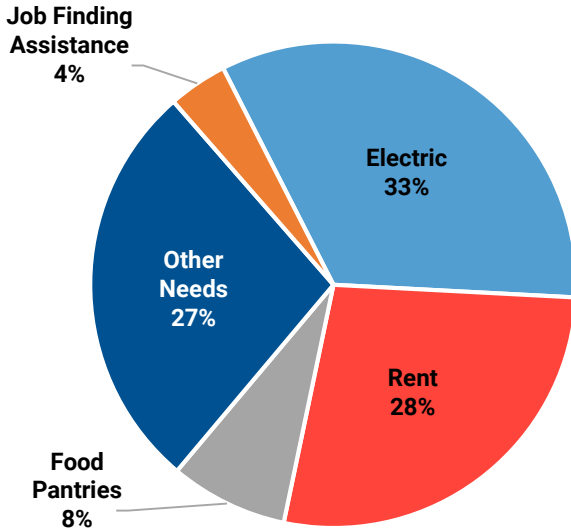
Total Referrals
51
 +13%*



Website Visits
9,195**
 +25%*

Lancaster County Needs

Based on August 2020 referrals



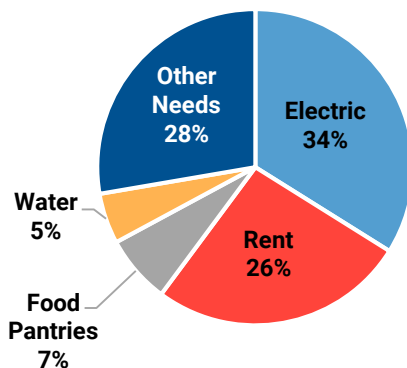
Top 10 Needs

Referrals

Electric Assistance	17
Rent Assistance	14
Food Pantries	4
Job Finding Assistance	2
Mortgage Assistance	2
Aging Resource Centers	2
Medical Expense Assistance	2
Water Assistance	1
Senior Ride Programs	1
Residential Treatment Facilities	1
Other Needs	5

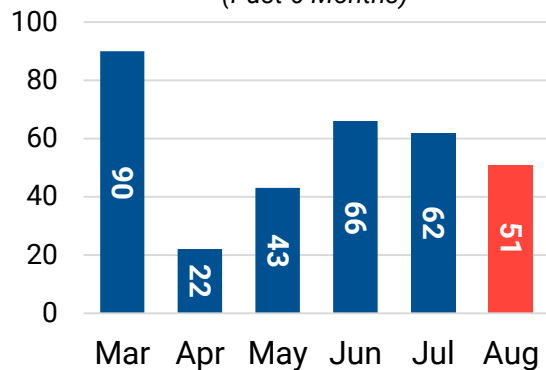
SC Statewide Needs

Based on August 2020 referrals



Lancaster County Referrals

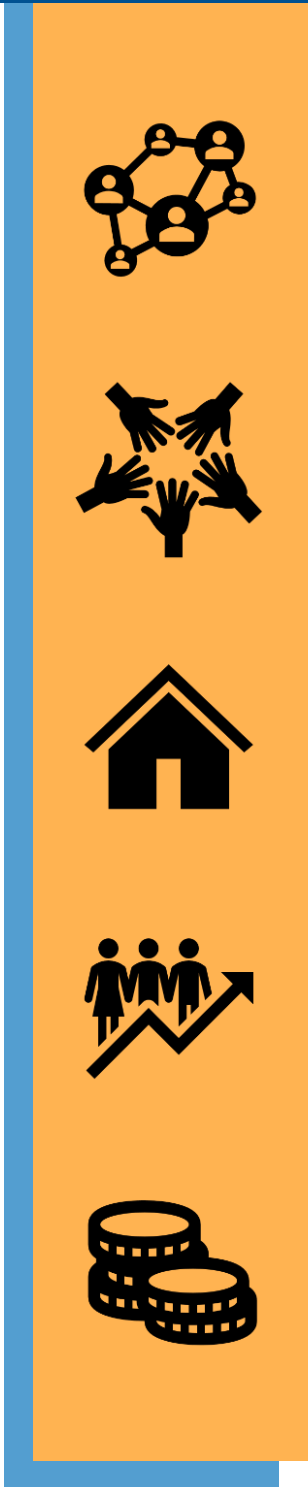
(Past 6 Months)



* Compared to previous year, same period

**SC statewide total

Lancaster County 211 Demographic Overview



Age

Average Age: 50 years

Age Range: 20-83 years

Gender	Callers	%
Female	17	50%
Male	11	32%
Not Provided	6	18%

Ethnicity	Callers	%
White	9	26%
Black/African American	3	9%
Not Provided	22	65%

Household Composition	Callers	%
Single Female	9	26%
Single Male	7	21%
Couple without children	2	6%
Not Provided	16	47%

Education	Callers	%
GED/Highschool	14	41%
Less than GED/High School	2	6%
Some college	1	3%
Not Provided	17	50%

Income Brackets	Callers	%
\$0-\$14,999	17	50%
\$15,000-\$24,999	2	6%
Not Provided	15	44%

Lancaster County Top Providers and Cities



Top Housing Providers Referrals

HOPE in Lancaster	6
Carolina Community Actions - Lancaster	5
SC Thrive - COVID-19 Rental Assistance	3
CareConnect USA	2
Habitat for Humanity of Lancaster County	1
Housing Authority of Lancaster	1



Top Utility Providers Referrals

HOPE in Lancaster	9
Carolina Community Actions - Lancaster	8
KARE	1



Top Food Providers Referrals

HOPE in Lancaster	2
KARE	1
Tender Hearts Ministries	1

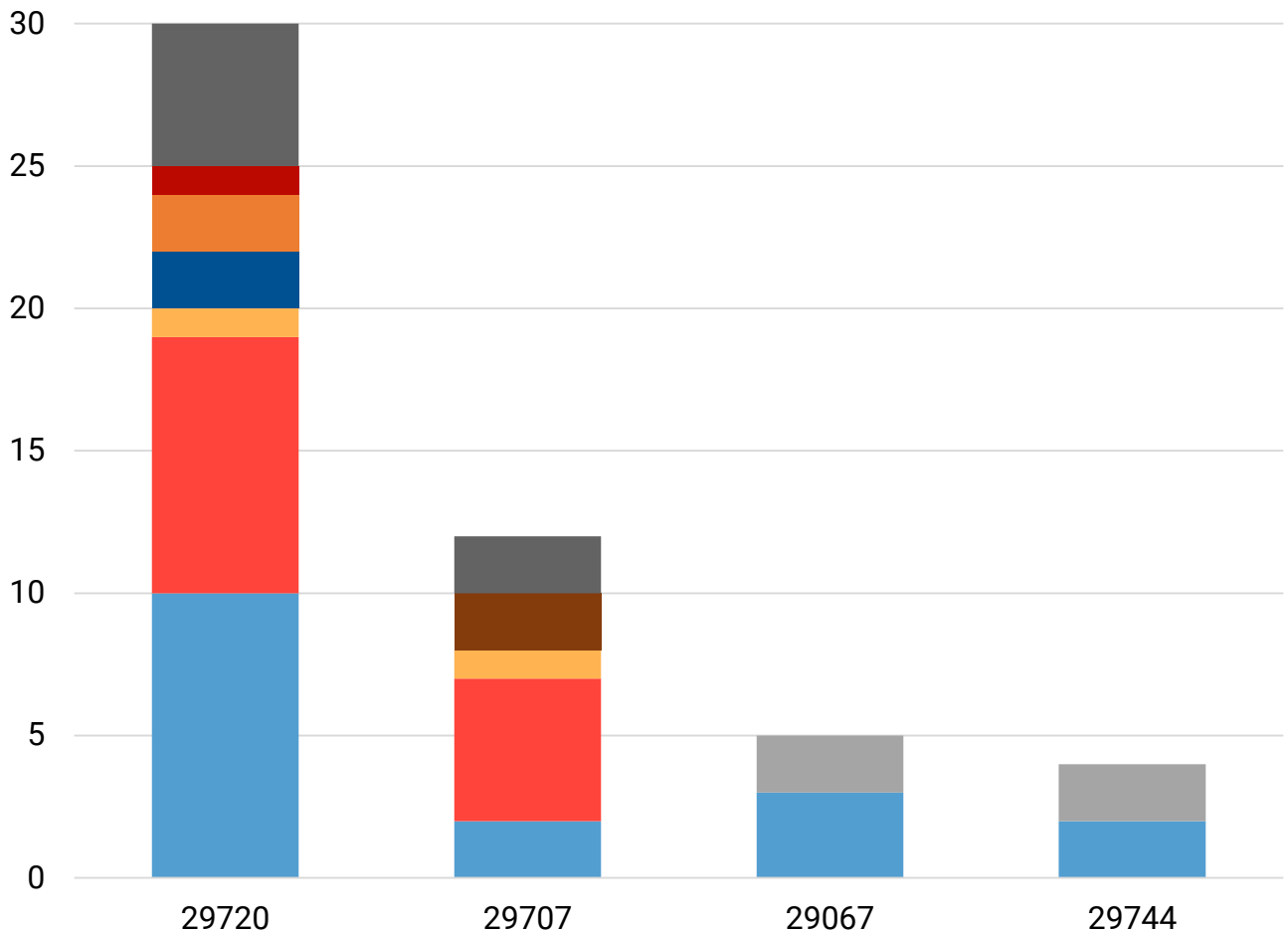


Cities Calls Referrals

Lancaster	23	30
Fort Mill	7	12
Kershaw	3	5
Van Wyck	1	4

Lancaster County Zip Code Breakdown

Zip Code	Electric	Rent	Food Pantries	Aging Centers	Mortgage	Medical Assistance	Job Finding Assistance	Water	Other Needs	Grand Total
29720	10	9		1	2	2		1	5	30
29707	2	5		1			2		2	12
29067	3		2							5
29744	2		2							4
Grand Total	17	14	4	2	2	2	2	1	7	51



- Electric
- Rent
- Food Pantries
- Aging Centers
- Mortgage
- Medical Assistance
- Job Finding Assistance
- Water
- Other Needs