

Lancaster County 211 Traffic Overview



Total Calls
49
+63%*



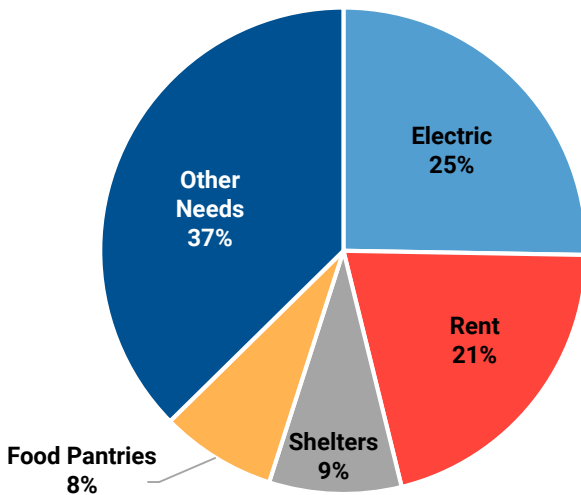
Total Referrals
91
+69%*



Website Visits
11,907**
+70%*

Lancaster County Needs

Based on Dec 2020 referrals



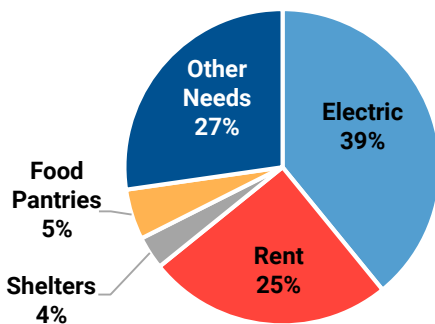
Top 10 Needs

Referrals

Electric Assistance	23
Rent Assistance	19
Shelters	8
Food Pantries	7
Eviction Prevention	5
Home Rehab.	4
Community Clinics	3
Extreme Weather Shelters	3
Holiday Programs	3
Housing Search	2
Other Needs	14

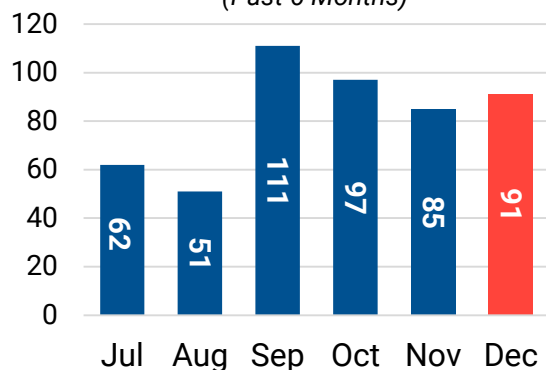
SC Statewide Needs

Based on Dec 2020 referrals



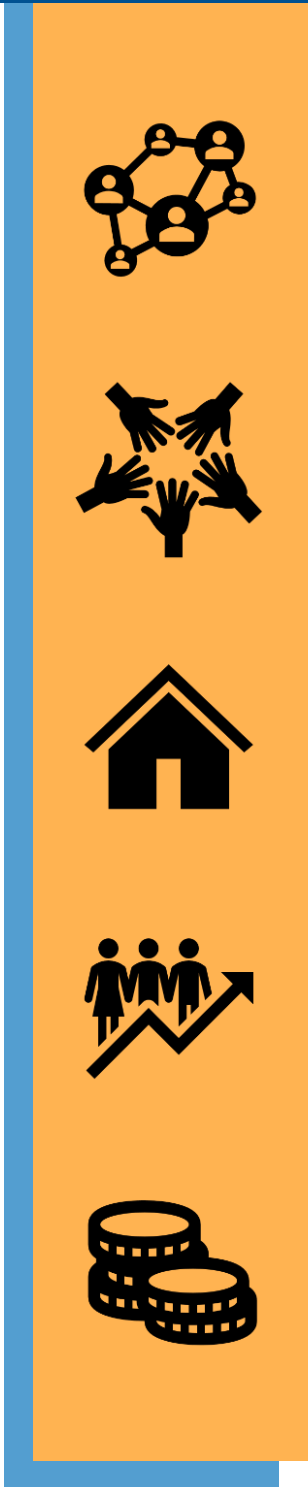
Lancaster County Referrals

(Past 6 Months)



* Compared to previous year, same period
 **SC statewide total

Lancaster County 211 Demographic Overview



Age

Average Age: 42 years
 Age Range: 23 - 75 years

Gender	Callers	%
Female	27	55%
Male	7	14%
Not Provided	15	31%

Ethnicity	Callers	%
Black/African American	19	39%
Hispanic or Latino	2	4%
White	2	4%
Not Provided	26	53%

Household Composition	Callers	%
Single Female	17	35%
Single Female with Children	4	8%
Single Male	4	8%
Couple without children	3	6%
Couple with children	2	4%
Grandparent with children	2	4%
Not Provided	17	35%

Education	Callers	%
GED/Highschool	21	43%
Less than GED/High School	3	6%
Some college	3	6%
Associate's degree	2	4%
Bachelor's degree or higher	1	2%
Not Provided	19	39%

Income Brackets	Callers	%
\$0-\$14,999	24	49%
\$15,000-\$24,999	3	6%
\$35,000-\$49,999	1	2%
\$50,000-\$74,999	1	2%
Not Provided	20	41%

Employment Status	Callers	%
Unemployed	15	31%
Employed - Full Time	7	14%
Disabled	5	10%
Retired	2	4%
Employed - Part-time	2	4%
Not Provided	18	37%

Lancaster County Top Providers and Cities



Top Housing Providers Referrals

The Salvation Army of Rock Hill	12
Carolina Community Actions - Lancaster	6
HOPE in Lancaster	6
Habitat for Humanity of Lancaster County	4
Housing Authority of Lancaster	4
Tender Hearts Ministries	4



Top Utility Providers Referrals

Carolina Community Actions - Lancaster	9
The Salvation Army of Rock Hill	9
HOPE in Lancaster	8



Top Food Providers Referrals

HOPE in Lancaster	2
Rainbow Promise Enterprise	2
The Salvation Army of Rock Hill	2
Tender Hearts Ministries	1



Cities Calls Referrals

Lancaster	43	85
Fort Mill	3	4
Van Wyck	2	2
Kershaw	1	0

