

Lancaster County 211 Traffic Overview



Total Calls
44
-33%*



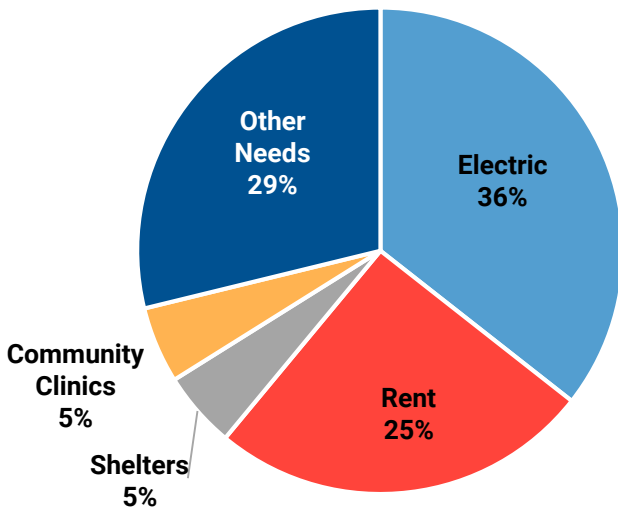
Total Referrals
59
+74%*



Website Visits
8,375**
+5%*

Lancaster County Needs

Based on Feb 2021 referrals



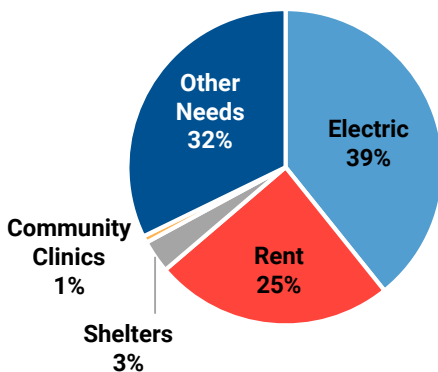
Top 10 Needs

Referrals

Electric Assistance	21
Rent Assistance	15
Shelters	3
Community Clinics	3
Housing Counseling	3
Mortgage Assistance	2
Dental Care	2
Extreme Weather Shelters	2
Home Delivered Meals	2
Community Action Agencies	1
Other Needs	5

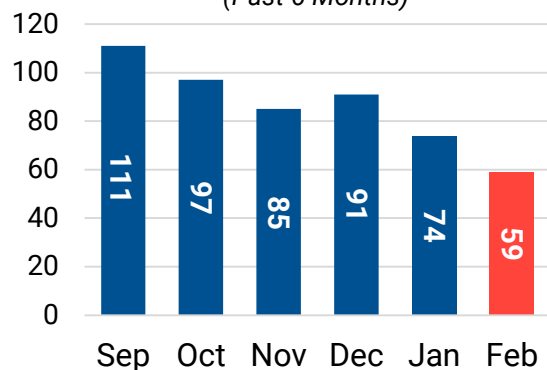
SC Statewide Needs

Based on Feb 2021 referrals



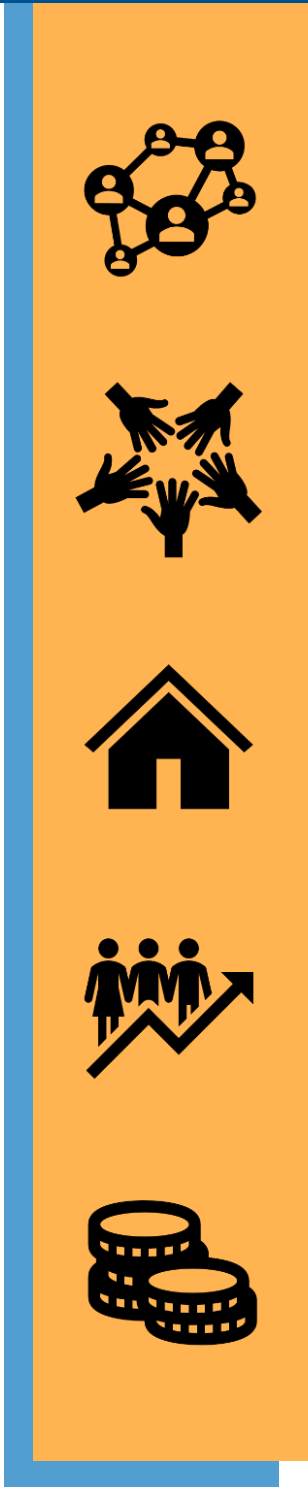
Lancaster County Referrals

(Past 6 Months)



* Compared to previous year, same period
 **SC statewide total

Lancaster County 211 Demographic Overview



Age

Average Age: 54 years
 Age Range: 25 - 74 years

Gender	Callers	%
Female	10	23%
Male	6	14%
Not Provided	28	64%

Ethnicity	Callers	%
White	5	11%
Black/African American	2	5%
Hispanic or Latino	2	5%
Two or More Races	1	2%
Not Provided	34	77%

Household Composition	Callers	%
Single Female	6	14%
Agent Did Not Collect	3	7%
Single Male	3	7%
Couple with children	2	5%
Couple without children	1	2%
Single Female with Children	1	2%
Not Provided	28	64%

Education	Callers	%
GED/Highschool	10	23%
Bachelor's degree or higher	2	5%
Less than GED/High School	2	5%
Some college	1	2%
Not Provided	29	66%

Income Brackets	Callers	%
\$1-\$14,999	6	14%
No Income	6	14%
\$15,000-\$24,999	2	5%
\$35,000-\$49,999	1	2%
Not Provided	29	66%

Employment Status	Callers	%
Disabled	5	11%
Unemployed	4	9%
Employed - Full Time	3	7%
Retired	2	5%
Employed - Part Time	1	2%
Not Provided	29	66%

Lancaster County Top Providers and Cities



Top Housing Providers Referrals

The Salvation Army of Rock Hill	8
HOPE in Lancaster	5
Carolina Community Actions - Lancaster	4
SC Stay - COVID-19 Housing Assistance	2
CareConnect USA	1
Community Long Term Care - York County	1



Top Utility Providers Referrals

Carolina Community Actions - Lancaster	7
HOPE in Lancaster	7
The Salvation Army of Rock Hill	7



Top Food Providers Referrals

Community Long Term Care - York County	1
Lancaster County Council on Aging, Inc.	1

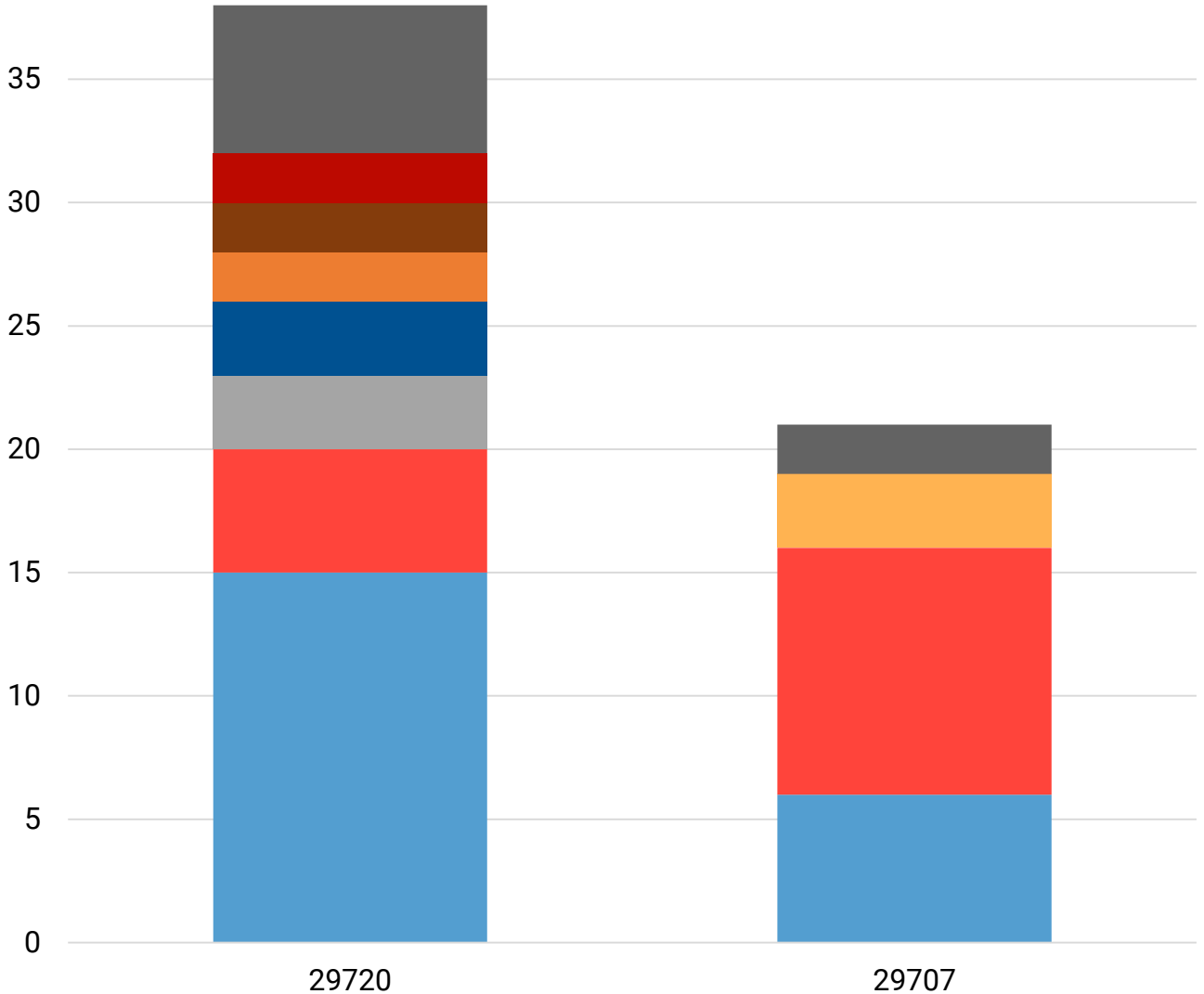


Cities Calls Referrals

Lancaster	29	38
Fort Mill	13	21
Kershaw	2	0

Lancaster County Zip Code Breakdown

Zip Codes	Electric	Rent	Shelters	Housing Counseling	Community Clinics	Mortgage	Dental Care	Extreme Weather Shelters	Other Needs	Grand Total
29720	15	5	3		3	2	2	2	6	38
29707	6	10		3					2	21
Grand Total	21	15	3	3	3	2	2	2	8	59



- Electric
- Rent
- Shelters
- Housing Counseling
- Community Clinics
- Mortgage
- Dental Care
- Extreme Weather Shelters
- Other Needs