

# Lancaster County 211 Traffic Overview



**Total Calls**  
**45**  
**-44%\***



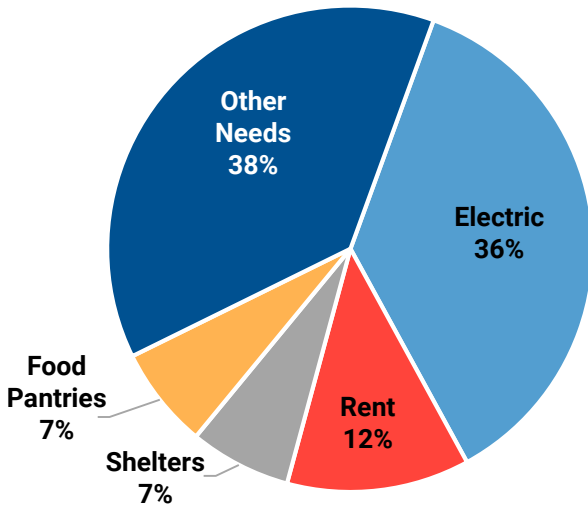
**Total Referrals**  
**74**  
**+14%\***



**Website Visits**  
**10,897\*\***  
**+28%\***

## Lancaster County Needs

*Based on Jan 2021 referrals*



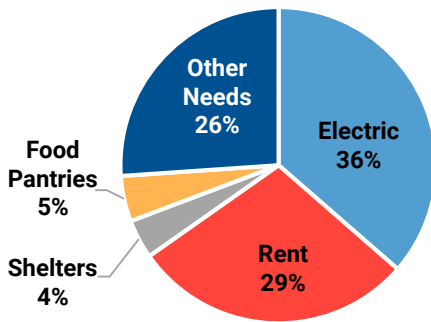
## Top 10 Needs

## Referrals

Electric Assistance	27
Rent Assistance	9
Shelters	5
Food Pantries	5
Medicaid	4
Extreme Weather Shelters	3
Prescription Assistance	3
Water Assistance	2
Substance Use Treatment	2
Ex-Offender Reentry Programs	2
Other Needs	12

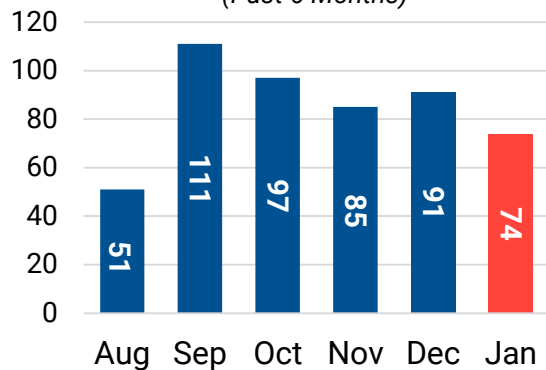
## SC Statewide Needs

*Based on Jan 2021 referrals*



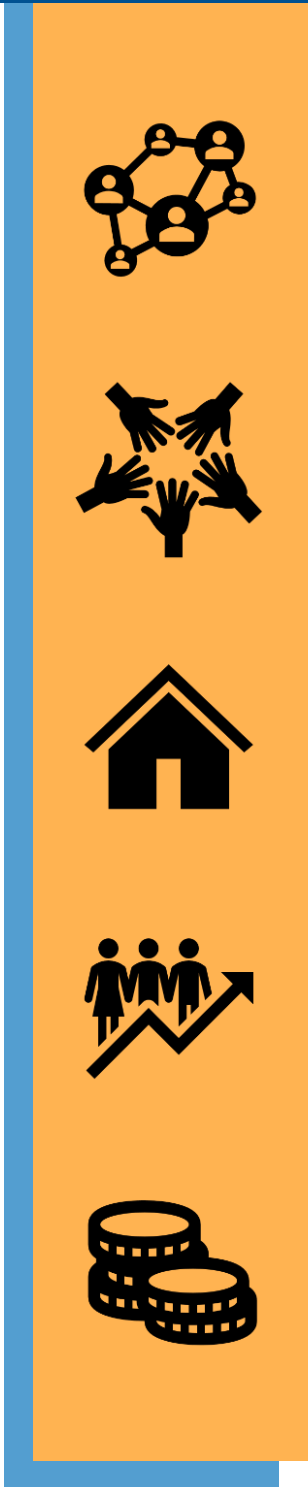
## Lancaster County Referrals

*(Past 6 Months)*



\* Compared to previous year, same period  
 \*\*SC statewide total

# Lancaster County 211 Demographic Overview



## Age

Average Age: 45.5 years

Age Range: 23 - 96 years

Gender	Callers	%
Female	18	40%
Male	13	29%
Not Provided	14	31%

Ethnicity	Callers	%
White	9	20%
Black/African American	6	13%
Hispanic or Latino	2	4%
Not Provided	28	62%

Household Composition	Callers	%
Single Female	8	18%
Single Male	7	16%
Single Female with Children	6	13%
Couple without children	3	7%
Couple with children	1	2%
Single Male with Children	1	2%
Not Provided	19	42%

Education	Callers	%
GED/Highschool	21	47%
Associate's degree	2	4%
Bachelor's degree or higher	1	2%
Less than GED/High School	1	2%
Some college	1	2%
Not Provided	19	42%

Income Brackets	Callers	%
\$0-\$14,999	27	60%
\$15,000-\$24,999	1	2%
Not Provided	17	38%

Employment Status	Callers	%
Unemployed	13	29%
Employed - Full Time	7	16%
Disabled	4	9%
Retired	3	7%
Employed - Part-time	1	2%
Not Provided	17	38%

# Lancaster County Top Providers and Cities



## Top Housing Providers Referrals

The Salvation Army of Rock Hill	4
Carolina Community Actions - Lancaster	3
HOPE in Lancaster	3
Tender Hearts Ministries	3
United Way of Lancaster	3
Bethel UMC - Men's Shelter - Rock Hill	1



## Top Utility Providers Referrals

HOPE in Lancaster	10
Carolina Community Actions - Lancaster	9
The Salvation Army of Rock Hill	8
Alston Wilkes Society - SSVF	1
KARE	1



## Top Food Providers Referrals

HOPE in Lancaster	2
Rainbow Promise Enterprise	2
The Salvation Army of Rock Hill	1



## Cities Calls Referrals

Lancaster	33	59
Fort Mill	9	9
Kershaw	3	6

## Lancaster County Zip Code Breakdown

Zip Code	Electric	Rent	Food Pantries	Shelters	Medicaid	Extreme Weather Shelters	Prescription Assistance	Water	Other Needs	Grand Total
29720	24	6	5	5		2	3	2	12	59
29707		3			4				2	9
29067	3					1			2	6
<b>Grand Total</b>	<b>27</b>	<b>9</b>	<b>5</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>3</b>	<b>2</b>	<b>16</b>	<b>74</b>

