

Lancaster County 211 Traffic Overview



Total Calls
47
+34%*



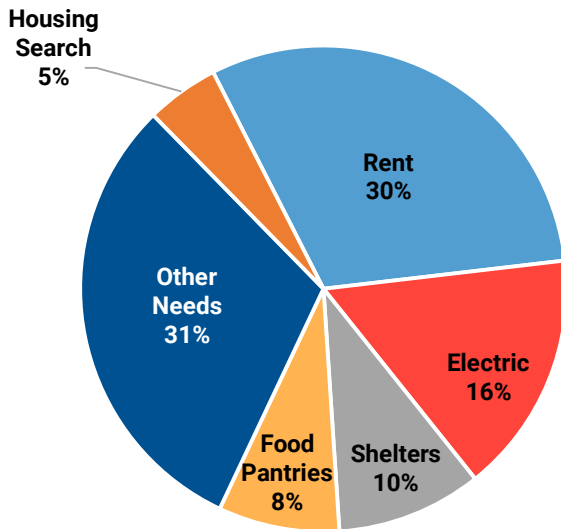
Total Referrals
62
+38%*



Website Visits
8,804**
+24%*

Lancaster County Needs

Based on July 2020 referrals



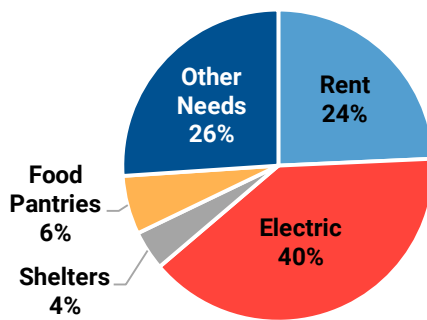
Top 10 Needs

Referrals

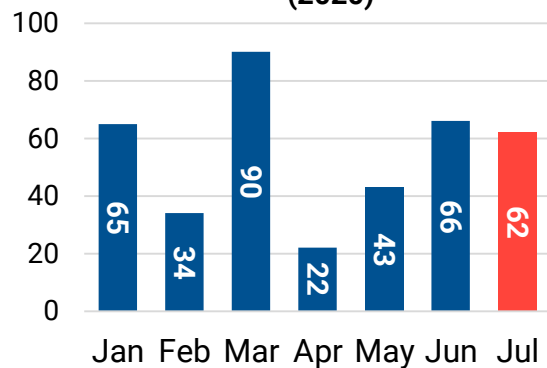
Rent Assistance	19
Electric Assistance	10
Shelters	6
Food Pantries	5
Housing Search	3
Community Clinics	2
COVID-19 Control	2
Crisis Intervention Hotlines	2
Water Assistance	2
Mortgage Assistance	2
Other Needs	12

SC Statewide Needs

Based on July 2020 referrals



Lancaster Co. Monthly Referrals (2020)



* Compared to previous year, same period

**SC statewide total

Lancaster County 211 Demographic Overview



Age

Average Age: 50 years
 Age Range: 28-86 years

Gender	Callers	%
Female	26	55%
Male	10	21%
Not Provided	11	23%

Ethnicity	Callers	%
Black/African American	13	28%
White	10	21%
Not Provided	24	51%

Household Composition	Callers	%
Single Female	14	30%
Single Male	8	17%
Couple without children	3	6%
Single Female with Children	3	6%
Couple with children	1	2%
Not Provided	18	38%

Education	Callers	%
GED/Highschool	21	45%
Less than GED/High School	5	11%
Associate's degree	2	4%
Some college	1	2%
Not Provided	18	38%

Income Brackets	Callers	%
\$0-\$14,999	27	57%
\$15,000-\$24,999	3	6%
Not Provided	17	36%

Lancaster County Top Providers and Cities



<u>Top Housing Providers</u>	<u>Referrals</u>
Carolina Community Actions - Lancaster	7
HOPE in Lancaster	7
SC Thrive - COVID-19 Rental Assistance	5
The Salvation Army of Rock Hill	3
CareConnect USA	2
Tender Hearts Ministries	2



<u>Top Utility Providers</u>	<u>Referrals</u>
HOPE in Lancaster	7
Carolina Community Actions - Lancaster	5



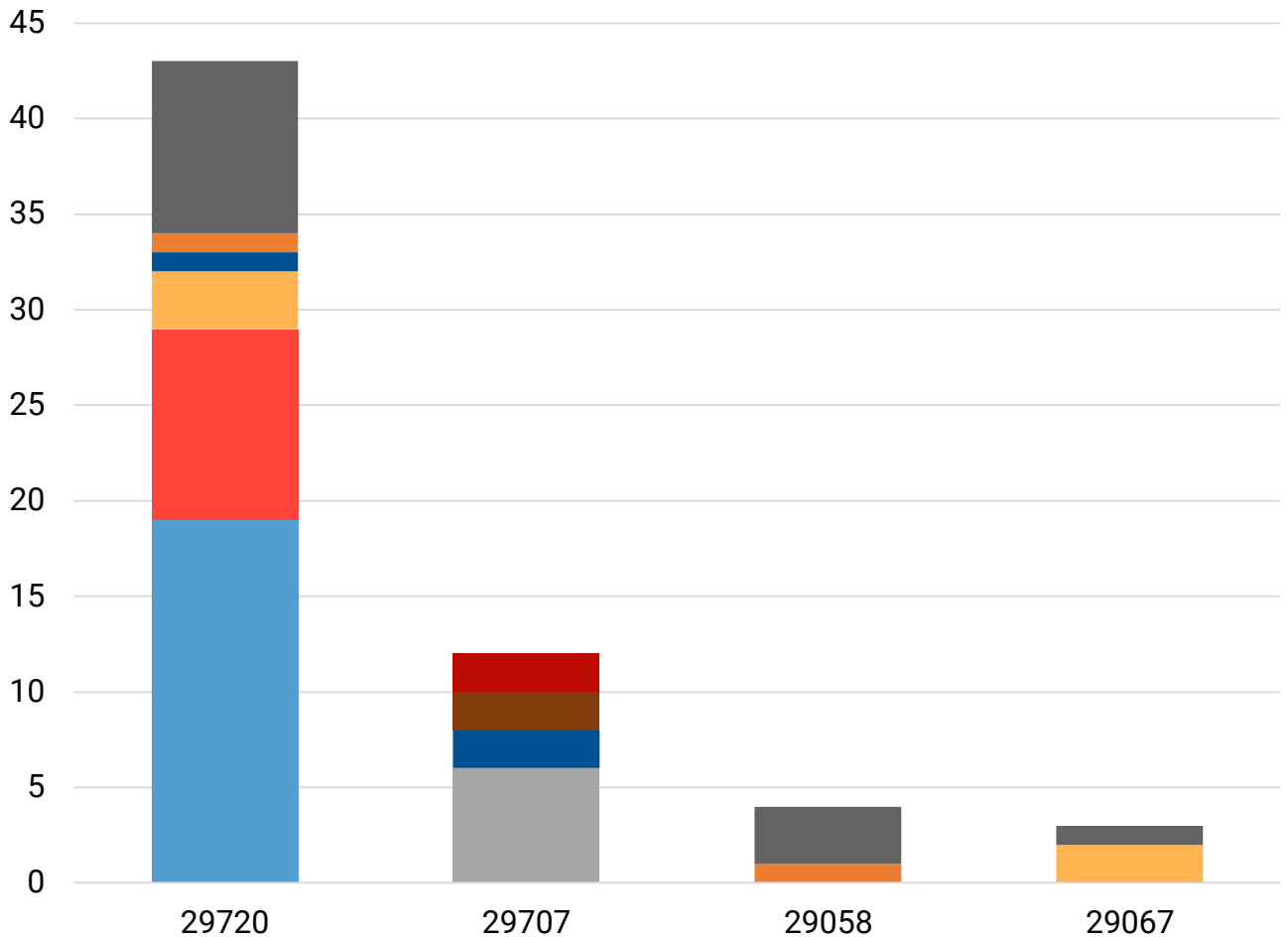
<u>Top Food Providers</u>	<u>Referrals</u>
Rainbow Promise Enterprise	2
HOPE in Lancaster	1
KARE	1
Tender Hearts Ministries	1



<u>Cities</u>	<u>Calls</u>	<u>Referrals</u>
Lancaster	28	43
Fort Mill	15	12
Heath Springs	2	4
Kershaw	2	3

Lancaster County Zip Code Breakdown

Zip Code	Rent	Electric	Shelters	Food Pantries	Housing Search	COVID-19 Control	Community Clinics	Crisis Hotlines	Other Needs	Grand Total
29720	19	10		3	1	1			9	43
29707			6		2		2	2		12
29058						1			3	4
29067				2					1	3
Grand Total	19	10	6	5	3	2	2	2	13	62



- Rent
- Electric
- Shelters
- Food Pantries
- Housing Search
- COVID-19 Control
- Community Clinics
- Crisis Hotlines
- Other Needs