

## Lancaster County 211 Traffic Overview



**Total Calls**  
**35**  
 -43%\*



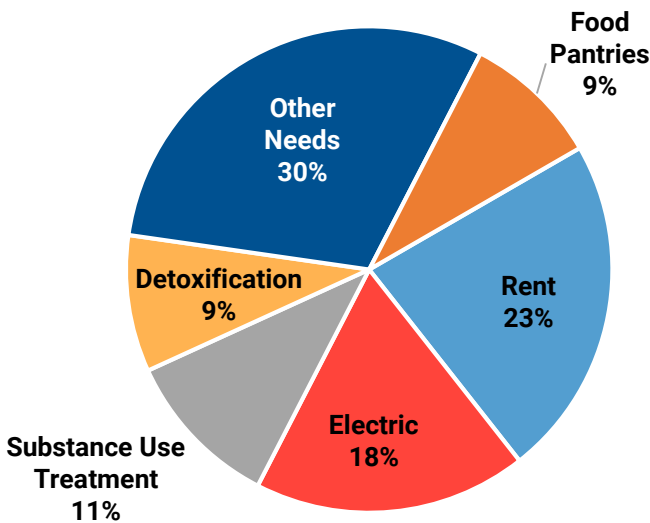
**Total Referrals**  
**66**  
 -27%\*



**Website Visits**  
**7,258\*\***  
 -46%\*

### Lancaster County Needs

Based on Mar 2021 referrals



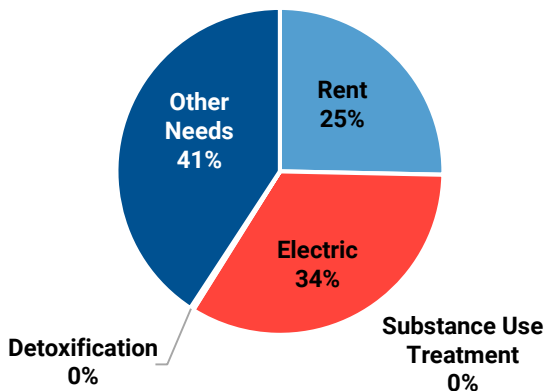
### Top 10 Needs

### Referrals

Rent Assistance	15
Electric Assistance	12
Substance Use Treatment	7
Detoxification	6
Food Pantries	6
Shelters	4
Housing Search	3
Water Assistance	2
General Clothing Provision	2
Community Clinics	1
Other Needs	14

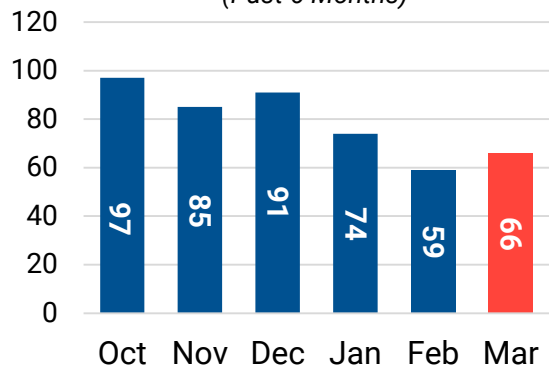
### SC Statewide Needs

Based on Mar 2021 referrals



### Lancaster County Referrals

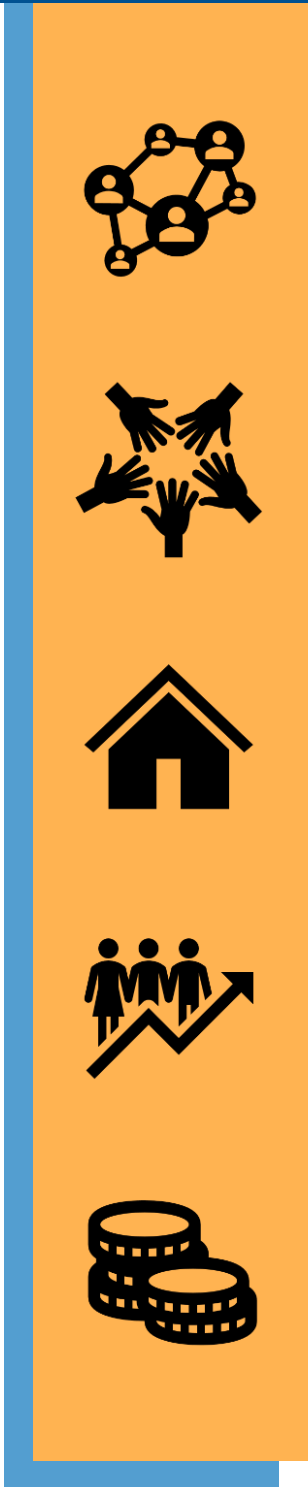
(Past 6 Months)



\* Compared to previous year, same period

\*\*SC statewide total

# Lancaster County 211 Demographic Overview



## Age

Average Age: 43 years  
 Age Range: 19 - 71 years

<b>Gender</b>	<b>Callers</b>	<b>%</b>
Female	8	23%
Male	6	17%
Not Provided	21	60%

<b>Ethnicity</b>	<b>Callers</b>	<b>%</b>
White	5	14%
Black/African American	1	3%
Two or More Races	1	3%
Not Provided	28	80%

<b>Household Composition</b>	<b>Callers</b>	<b>%</b>
Single Female	4	11%
Single Male	3	9%
Couple without children	2	6%
Single Female with Children	2	6%
Couple with children	1	3%
Not Provided	23	66%

<b>Education</b>	<b>Callers</b>	<b>%</b>
GED/Highschool	8	23%
Agent Did Not Collect	3	9%
Less than GED/High School	2	6%
Associate's degree	1	3%
Not Provided	21	60%

<b>Income Brackets</b>	<b>Callers</b>	<b>%</b>
No Income	6	17%
\$1-\$14,999	4	11%
\$15,000-\$24,999	1	3%
\$75,000-\$99,999	1	3%
Not Provided	23	66%

<b>Employment Status</b>	<b>Callers</b>	<b>%</b>
Disabled	4	11%
Unemployed	4	11%
Employed - Full Time	2	6%
Retired	2	6%
Employed - Part-time	1	3%
Not Provided	22	63%

# Lancaster County Top Providers and Cities



## Top Housing Providers Referrals

Carolina Community Actions - Lancaster	5
HOPE in Lancaster	5
The Salvation Army of Rock Hill	4
Housing Authority of Lancaster	2
KARE	2
Tender Hearts Ministries	2



## Top Utility Providers Referrals

HOPE in Lancaster	5
Carolina Community Actions - Lancaster	4
The Salvation Army of Rock Hill	4
KARE	1



## Top Food Providers Referrals

Alston Wilkes Society - Lancaster	1
HOPE in Lancaster	1
KARE	1
Rainbow Promise Enterprise	1
Tender Hearts Ministries	1
The Salvation Army of Rock Hill	1

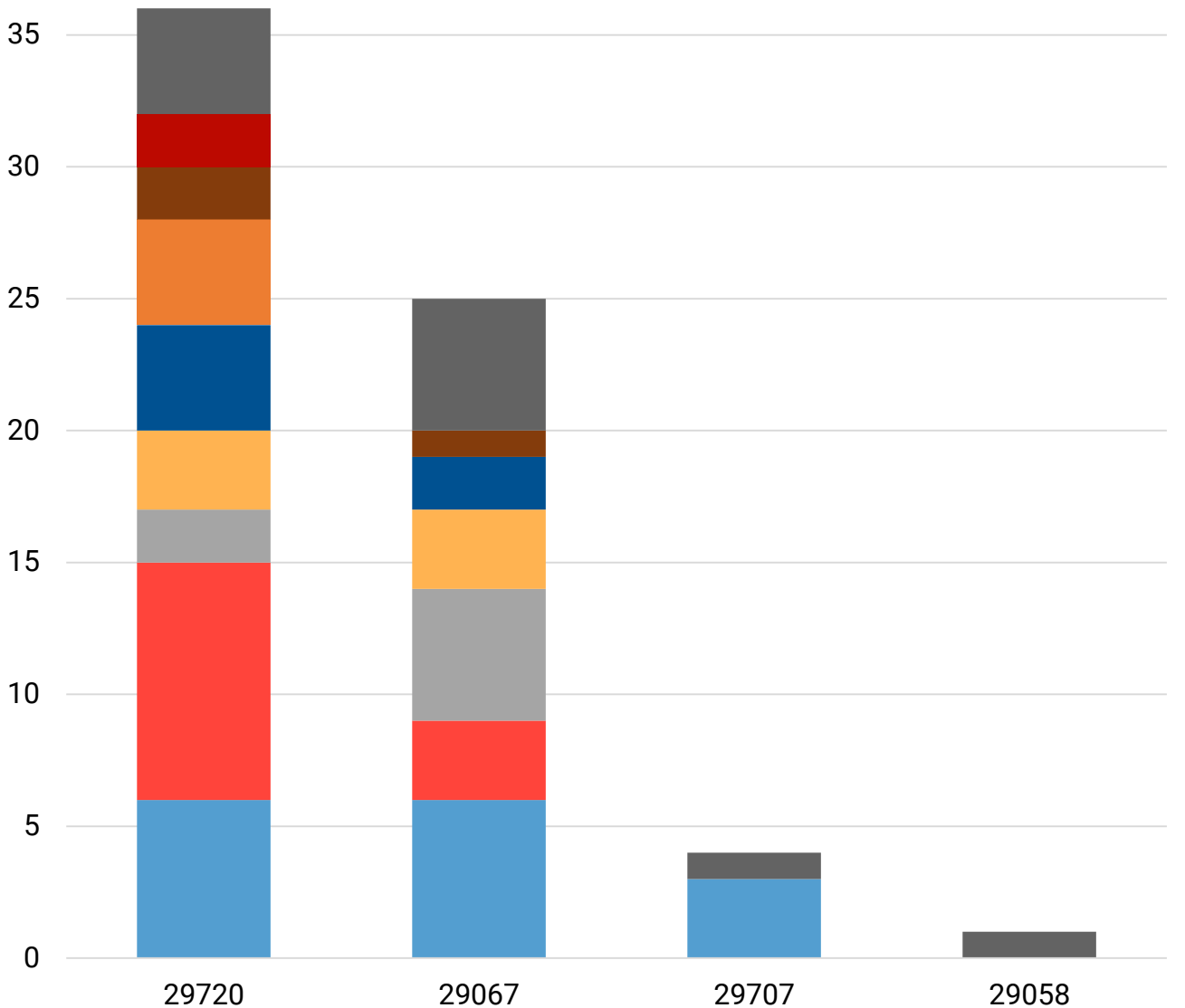


## Cities Calls Referrals

Lancaster	18	36
Kershaw	8	25
Fort Mill	7	4
Heath Springs	2	1

## Lancaster County Zip Code Breakdown

Zip Code	Rent	Electric	Substance Use Treatment	Detox	Food Pantries	Shelters	Housing Search	Water	Other Needs	Grand Total
29720	6	9	2	3	4	4	2	2	4	36
29067	6	3	5	3	2		1		5	25
29707	3								1	4
29058									1	1
<b>Grand Total</b>	<b>15</b>	<b>12</b>	<b>7</b>	<b>6</b>	<b>6</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>11</b>	<b>66</b>



- Rent
- Electric
- Substance Use Treatment
- Detox
- Food Pantries
- Shelters
- Housing Search
- Water
- Other Needs